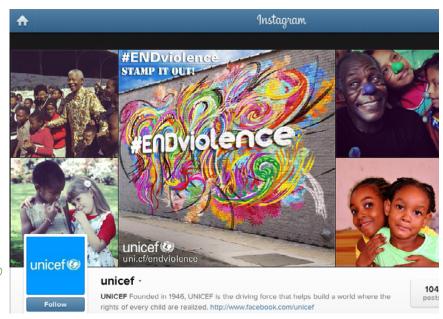
Instagram Tips for Nonprofits

What is Instagram?

Instagram is a mobile app that allows users to capture and share photos from their smartphones. It integrates particularly well with Facebook -- which acquired Instagram in 2013 -- but pictures can also be shared on other social networks or embedded in websites (and they can be marked with hashtags using the # symbol). In addition to photos, Instagram allows users to create 15-second videos. Check out our mobile video tipsheet to learn more about this feature.



Who's on Instagram?

130 million users and counting. According to <u>Pew research</u>, Instagram users tend to be diverse and urban, and most are between the ages of 18 and 49.

What organizations should be on Instagram?

- Nonprofits that have staff or members in the field with camera phones at the ready.
- Organizations that already run photo contests, or crowdsource images.
- Groups working on disaster relief or other timely causes that want to make the case for support, document progress, or demonstrate impact.

How can nonprofits use it?

- Give thanks, and recognize volunteers, as Robin Hood does here.
- Showcase your programs and successes, as Mercy Corps did with their <u>A Girl Can campaign</u>.
- Fundraise by showing what you hope to accomplish with the money, as <u>charity: water does here</u>.
- Leverage holidays or trending topics to generate buzz on your issue, as Oceana did on World Ocean Day (pictured at right).



- Call people to action, as Oxfam does with their "Right the Wrong" and "Behind the Brands" campaigns.
- Run a photo contest like this one by Woodland Park Zoo.
- Tap your community to help document breaking news, as <u>CNN did during Hurricane Sandy</u>.
- Capture memories from an event, like <u>American Heart Association did with #Heartwalk</u> (ask staff *and* supporters to take photos).

What kind of content works best?

Clear and compelling images. Instagram photos are typically viewed in a stream, so vivid colors and faces that convey emotion tend to stand out. For more on the science of visual communications, check out our Visual Story Lab.

While Instagram can be used to illustrate problems, research shows it is the hopeful photos that tend to be shared. Consider overlaying text on images to include a call to action, as in this fundraising appeal by charity: water (pictured at right). This can be done with an app like Over.





Nicole Lampe Digital Strategy Director Resource Media 415.341.4521 nicole@resource-media.org www.resource-media.org